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Dell Client Foundations Exam Questions and Answers| A Grade|2023/ 2024 Update

QUESTION
Which Dell built-in diagnostic tool can be used for troubleshooting?

Answer:
ePSA or SupportAssist | On-board Diagnostics

QUESTION
Choose all that apply: You are fixing a computer running on Windows 10 or later and it is not booting. Which BIOS settings will you change?

Answer:
NOT Disable Legacy Option ROM.

QUESTION
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What should a user do to preserve BIOS settings before recovering the system?

Answer:
NOT Back up and copy the BIOS file into an external USB Key.

QUESTION
How can you check if the hard drive is detected when the system is not booting into the operating system?

Answer:
Go to BIOS.

QUESTION

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State True or False: Dell notebook product ranges include Inspiron, Latitude, Vostro, XPS, and G series (Inspiron Gaming).

Answer:
True

QUESTION
State True or False: M.2 is data transfer protocol while NVMe is a form factor.

Answer:
False

QUESTION
Choose all that apply: Which of the following statements are true about the Optane DC Persistent DIMM?

Answer:
NOT When AppDirect mode is configured, it retains data that in the event of power lost, system shut-down or system errors.
NOT Intel Optane DC Persistent DIMM is supported on all Intel Processors.

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QUESTION
Choose all that apply: The BIOS Recovery 2 does not support recovery from _____.

Answer:
Hard Disk Drive with password set.
Encrypted Hard Drive.

QUESTION
How will you initiate ePSA in a Dell laptop or a desktop?

Answer:

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